Privacy Policy

Lemon Pest Control · Last updated October 30, 2026

This Privacy Policy explains how Lemon Pest Control (“Lemon,” “we,” “us”) collects, uses and protects your information when you visit www.lemonpest.com, request a quote, schedule service, or contact us by phone, text or email. We are committed to protecting your privacy.

> **We do not sell, rent or share your personal information with third parties for their marketing purposes.**

Information we collect

- **Contact information:** your name, phone number and email address.
- **Service details:** your service address, information about your home and the pest problems you describe, your preferred service dates, and any notes you share with us.
- **Payment information:** payments are handled by our payment processors. We do not store full card numbers ourselves.
- **Website usage:** like most websites, we and our website provider may use cookies and similar technologies to keep the site working and to understand how visitors use it so we can improve it.

How we use your information

- To respond to your questions and quote requests, and to schedule and perform your services.
- To communicate with you by phone, text message and email about quotes, scheduling, your service and billing.
- To manage your account and process payments.
- To improve our website and services, prevent fraud and abuse, and comply with legal obligations.
- If you choose to receive them, to send occasional news and offers. You can opt out at any time.

How we share information

We share information only with service providers that help us run our business, and only so they can provide that service to us, for example website hosting, email and text messaging delivery, payment processing and customer-management software. These providers are not permitted to use your information for their own marketing.

We may also disclose information if required by law, to enforce our agreements, to protect the safety of any person, or as part of a merger or sale of our business.

Text messaging (SMS)

If you opt in, Lemon Pest Control will send text messages about quotes, scheduling, services and confirmations. Message frequency varies. Message and data rates may apply. Reply **STOP** to opt out

at any time or **HELP** for help, or call (864) 581-7505. Consent to receive texts is not a condition of purchase.

> **No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All of the categories above exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

Cookies

You can control cookies through your browser settings. Some parts of the website may not work as intended if cookies are disabled.

Data retention and security

We keep personal information only as long as needed to provide services, maintain business and tax records, and meet legal obligations. We use reasonable administrative, technical and physical safeguards to protect it, including encrypted (HTTPS) connections on our website.

Children’s privacy

Our website and services are intended for adults. We do not knowingly collect information from children under 13.

Your choices

You can ask us to access, correct or delete your information, or to stop contacting you, at any time. Call or text (864) 581-7505 or email bkokkola@lemonpest.com or cporter@lemonpest.com.

Changes to this policy

We may update this policy from time to time. The “last updated” date above shows when it was last changed.

Contact us

Lemon Pest Control
Phone/text: (864) 581-7505
Email: bkokkola@lemonpest.com · cporter@lemonpest.com
Website: www.lemonpest.com